

PrivateStack Subprocessor Overview

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The vendors that process customer data on PrivateStack's behalf are listed here by role and terms. This overview matches the ungated table at privatestackhub.com/trust.

Inference provider - hosted tier

Purpose: model inference. Region: United States. Data handling: contractual zero retention; prompts are processed in memory, never stored by the model provider, and never used for training.

Cloud infrastructure provider

Purpose: cloud hosting and infrastructure. Region: United States. Data handling: tenant data is encrypted in transit and at rest.

Authentication provider

Purpose: authentication and identity. Region: United States. Data handling: account identity data only; no workspace content.

Payments processor

Purpose: billing and payments. Region: United States. Data handling: payment and billing data only; no workspace content.

Scope notes

Enterprise BYOC keeps inference out of this list because it runs in the customer's own AWS account. We do not use prompts, responses, or knowledge-base content to train models, and our inference subprocessor is contractually barred from doing so.

Subprocessor names are available under NDA or in an executed DPA. Request via security@privatestackhub.com. This document is informational and is not a contract.